

Business context or Pandemic context

Sales revenue
Customer satisfaction
Vaccination survival rate
Screening cases

Each participant received two chart sequences in two different contexts through an online survey. After seeing a chart sequence, participants answered ...

 Maybe the situation feels inevitable?

Question 1Question 2Question 3Impression?Performance
of people in
charge?Dominant
chart?

After discarding invalid survey submissions, there were 95 and 81 participants for the business and pandemic contexts, respectively.

Question 1

AA

35

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Most interesting comparison

> Results were as expected. The conditions of two and one good news gave a better impression than - a mix of good and bad news (good-news-first ist in and bad-newsfirst is is) which was better than two and one bad news.

Question 2

Question 3

The good-news-first \bigcirc \bigcirc \bigcirc \bigcirc was the only condition that either first or second chart was rated as significantly more dominant. The participants focused on the second chart \bigcirc in the business context, while they focused on the first chart \bigcirc in the

pandemic context. However, the adjusted *p*-values were not significant.

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